

# Tasting Room FAQs

## Visitor FAQs

**Q: How many bottles do I need to buy to be able to check a case for free?**

A: You can check a half-case (6 bottles) or a full case (12 bottles).

**Q: Does all the wine need to be from one winery?**

A: No, you may check a mix-and-match case of wine from more than 300 Oregon wineries participating in the Oregon Wines Fly Free program.

**Q: How many cases of wine can I check for free?**

A: Each Alaska Airlines Mileage Plan member is allowed one free checked case.

**Q: How do my wines need to be packed for travel?**

A: The wines must be packed properly in wine shipping boxes and left open for TSA inspection.

**Q: Where can I get wine shipping boxes?**

A: Many wineries will provide boxes with a significant purchase. Shipping materials can also be purchased at moving or shipping supply stores, for example U-Haul.

**Q: What airports will check cases for free?**

A: Eugene, Medford, Portland, Redmond and Walla Walla

**Q: I am traveling internationally. Can I check a case for free?**

A: No, the program only applies to out-bound domestic travel.

**Q: Is the Oregon Wines Fly Free program only for out-of-state visitors or can Oregon residents check a case for free when traveling?**

A: Local residents do not qualify for free tastings under the program but the free checked case applies to all Alaska Airlines Mileage Plan members traveling on out-bound domestic Alaska Airlines flights from participating airports.

**Q: What wineries participate in the Oregon Wines Fly Free program?**

A: You can find the complete list of participating wineries at [www.oregonwinesflyfree.org](http://www.oregonwinesflyfree.org).

## Staff FAQs

**Q: What qualifies a customer for a free tasting under this program?**

A: Each person needs to show their in-bound Alaska Airlines boarding pass from within the past 10 days from a participating airport and proof of enrollment in the Alaska Airlines Mileage Plan.

**Q: Does this program apply at all times?**

A: Yes, with the exception of holiday weekends and winery special events.

**Q: When does this program end?**

A: Our agreement with Alaska Airlines runs through Spring 2019.

**Q: Do I need to provide packaging materials?**

A: It is at your discretion but we recommend providing shipping materials to customers who purchase 3 or more bottles and intend to check their wines through the program.

**Q: I am running out of case stickers and other materials – how can I reorder?**

A: Email Oregon Wine Board assistant marketing manager Kai McMurtry at [kai@oregonwine.org](mailto:kai@oregonwine.org) for more program materials.



*Visit [www.oregonwinesflyfree.org](http://www.oregonwinesflyfree.org) for more information*