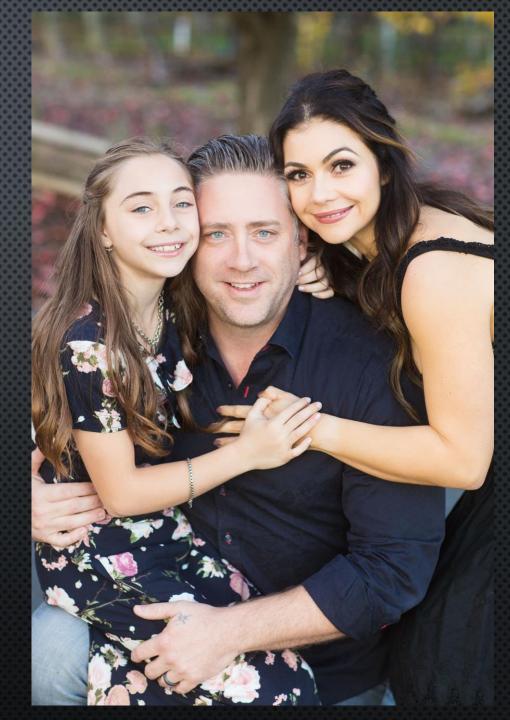
MARKETING AUTOMATION

### FROM A SMALL WINERIES PERSPECTIVE

• Waiter from Dallas who fell in love with wine as a teenager



Waiter from Dallas who fell in love with wine as a teenager

Moved to Napa at the age of 24 and started my winery at age 26



Passion. Innovation. Liquid Art.

ModusWines.com

### MHO AW IS

 Waiter from Dallas who fell in love with wine as a teenager Moved to Napa at the age of 24 and started my winery at age 26

• First vintage was a whopping 8 barrels of Napa Cab Sauv

•





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As the sales and wine club grew, I saw myself recreating the same emails and correspondence over and over (which take time...)

WILL NOT COPY AGAIN I WILL NOT COPY A WILL NOT COPY AGAIN I WILL NOT COPY A WILL NOT COPY AGAIN I WILL NOT COPY A WILL NOT COPY AGAIN I WILL NOT COPY A



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- Follow up began to fall thru the cracks costing me big \$\$\$
- Lead generation slowed and my business tapered off



### AND THEN I DISCOVERED MARKETING AUTOMATION



# Infusionsoft Certified Consultant

# I DON'T IMMEDIATELY BUY IN

The learning curve was steep as there are a ton of products to wade thru... each different in their potential fit for the goals of the business

9 Curve

## Infusionsoft.

# **JWVISTIA**









# HubSpot CRM

# SharpSpring

I didn't want my communication to sound robotic



Integrations to the wine world are scarce...

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B



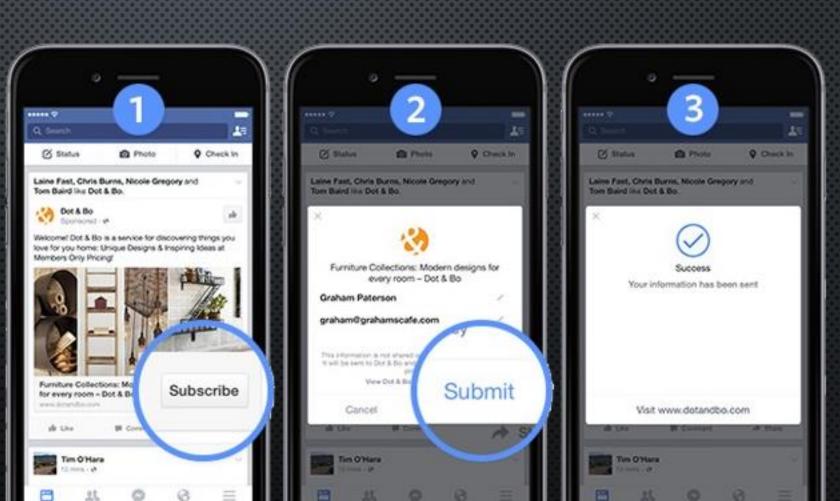
## BUT IN THE END...

### DIGITAL MARKETING AUTOMATION PROBABLY SAVED MY BUSINESS

## Here's and example of how

### LEAD GENERATION / LIST BUILDING

### FACEBOOK LEAD ADS



### LEAD GENERATION / INDOCTRINATION

Quick Search

 NEW CONTACT DROPS INTO CRM AND TRIGGERS SPECIFIC
 AUTOMATION CAMPAIGN
 BASED ON WHICH AD
 THEY CAME IN THRU

### Advanced Search >> Edit Fields... Actions \* 1-1 of 1 Jason Moore 12:43 PM (PST) Phone 1: (555) 555-5555 (Work) Email Address 2: Email: jason@echodtc.com City (Billing): Napa State (Billing): CA ·---- $\mathbb{X}$ 0 Ø 1 曲 6 close Apply Tags Tags Applied Tag Category Remove 2/2/18 New Lead On Boarding START No Category × 2/2/18 Mailing List Modus Operandi х Promo Eligible No Category 8/21/17 × 8/21/17 New Lead On boarding - Starter Bundle - Open Promo Door Trigger х

## DON'T FREAK OUT!!!



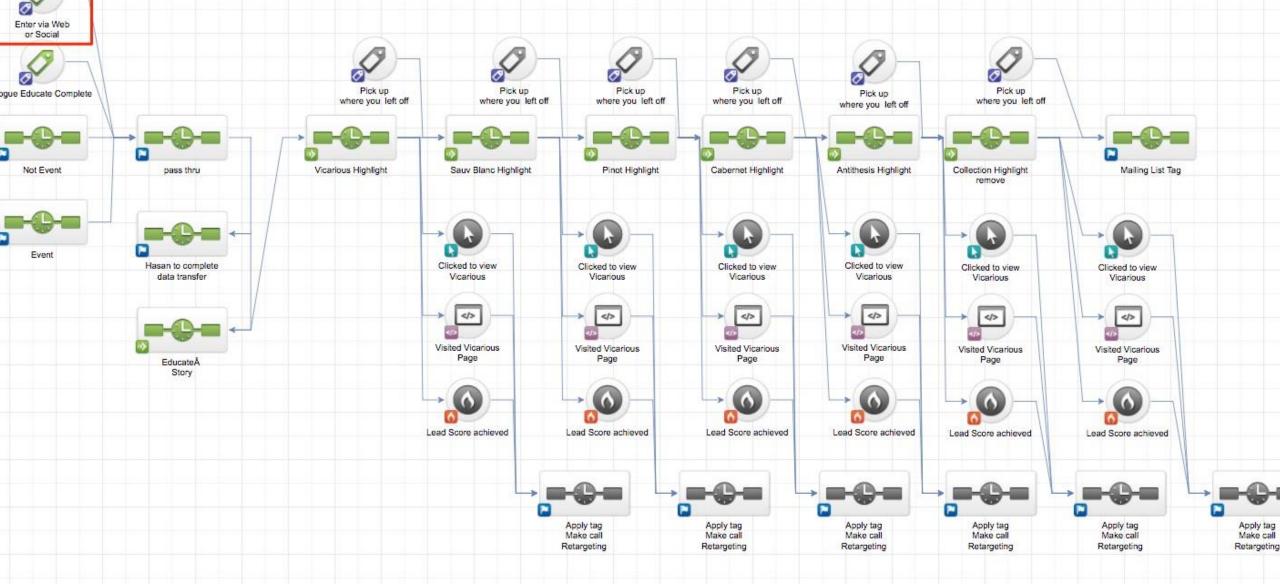
### LEAD GENERATION / INDOCTRINATION

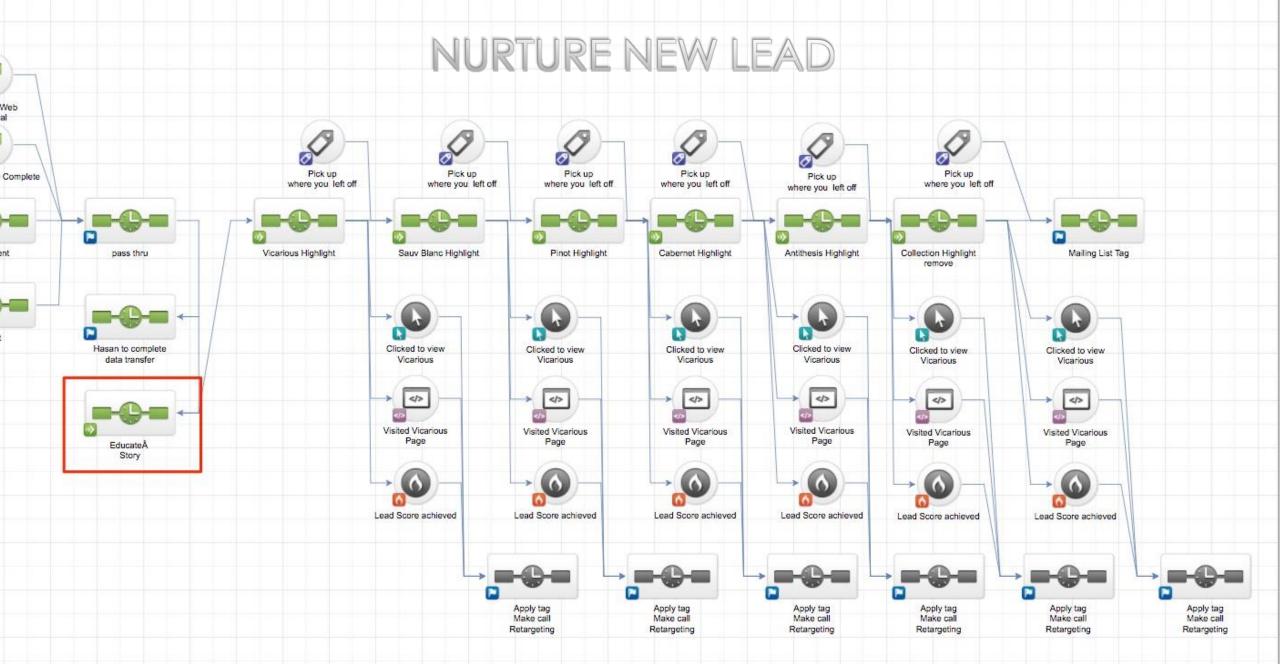
Quick Search

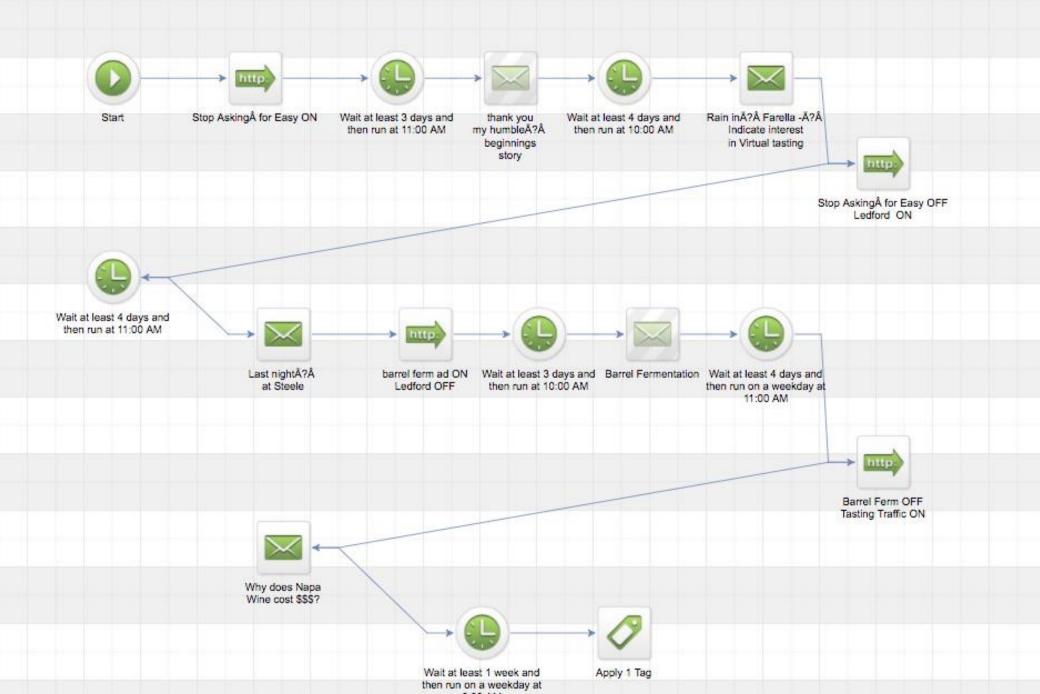
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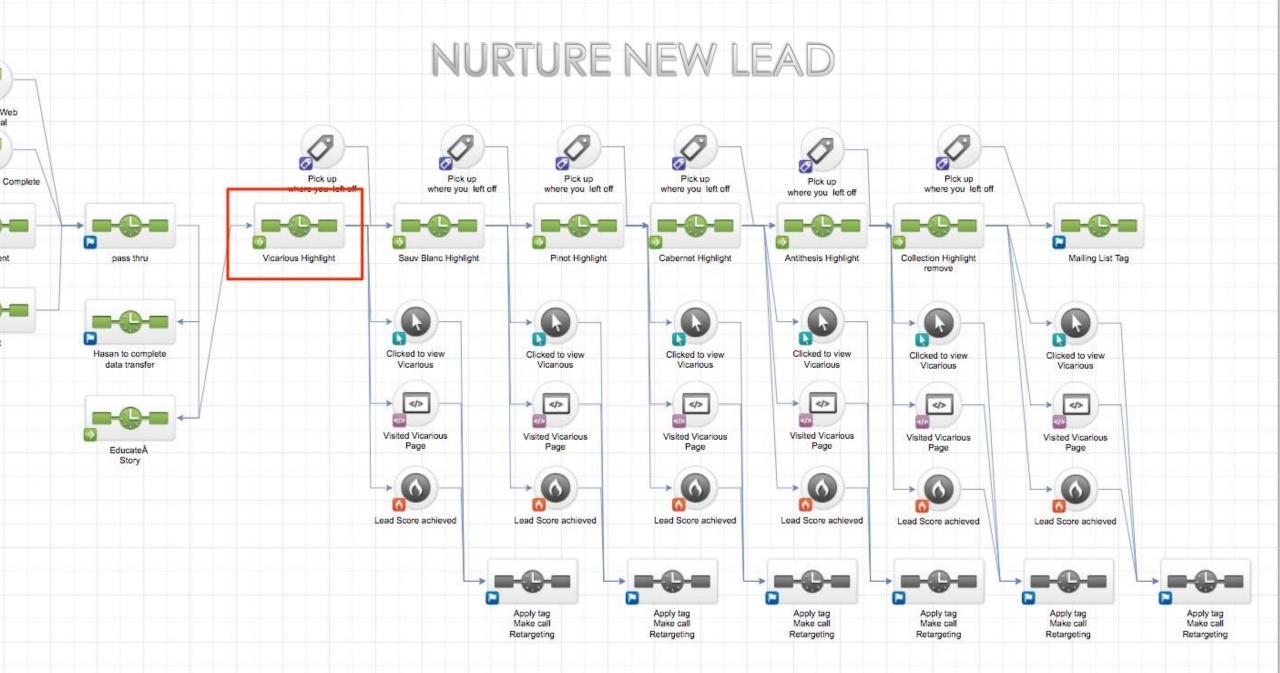
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### **BRAND INDOCTRINATION**









### INSIDE THE SEQUENCE

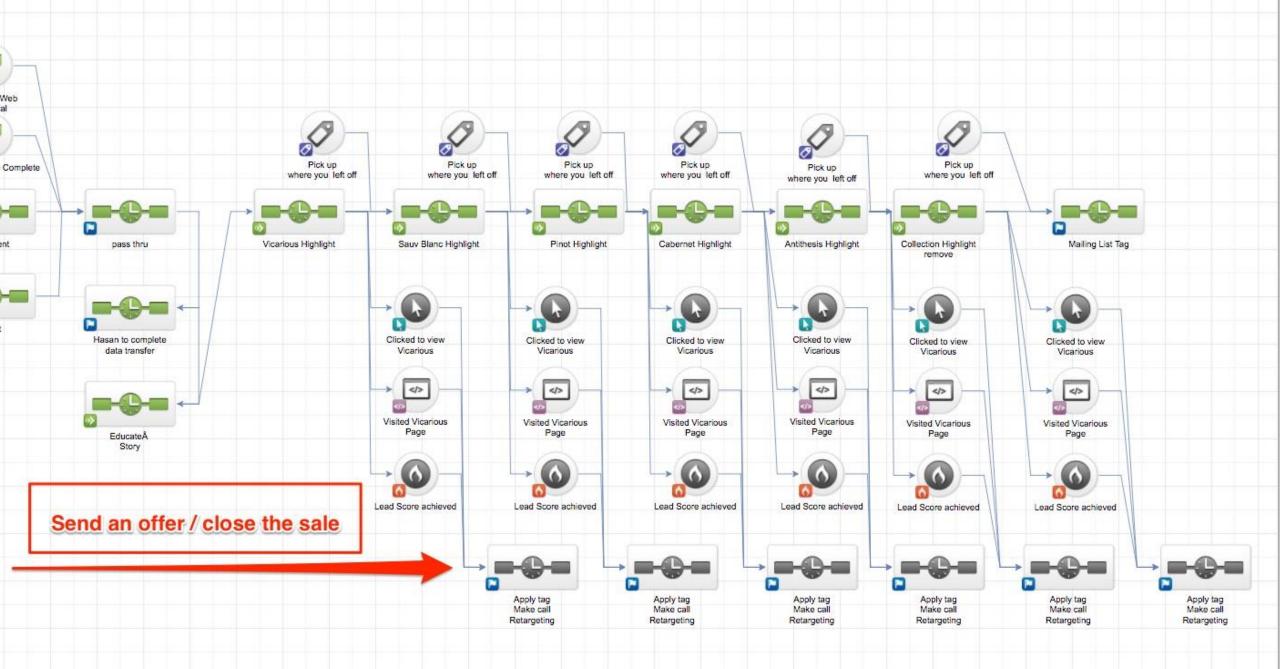


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## BUT WHEN I DO, I USE A SCREAMING GOAT





pick up where you left off



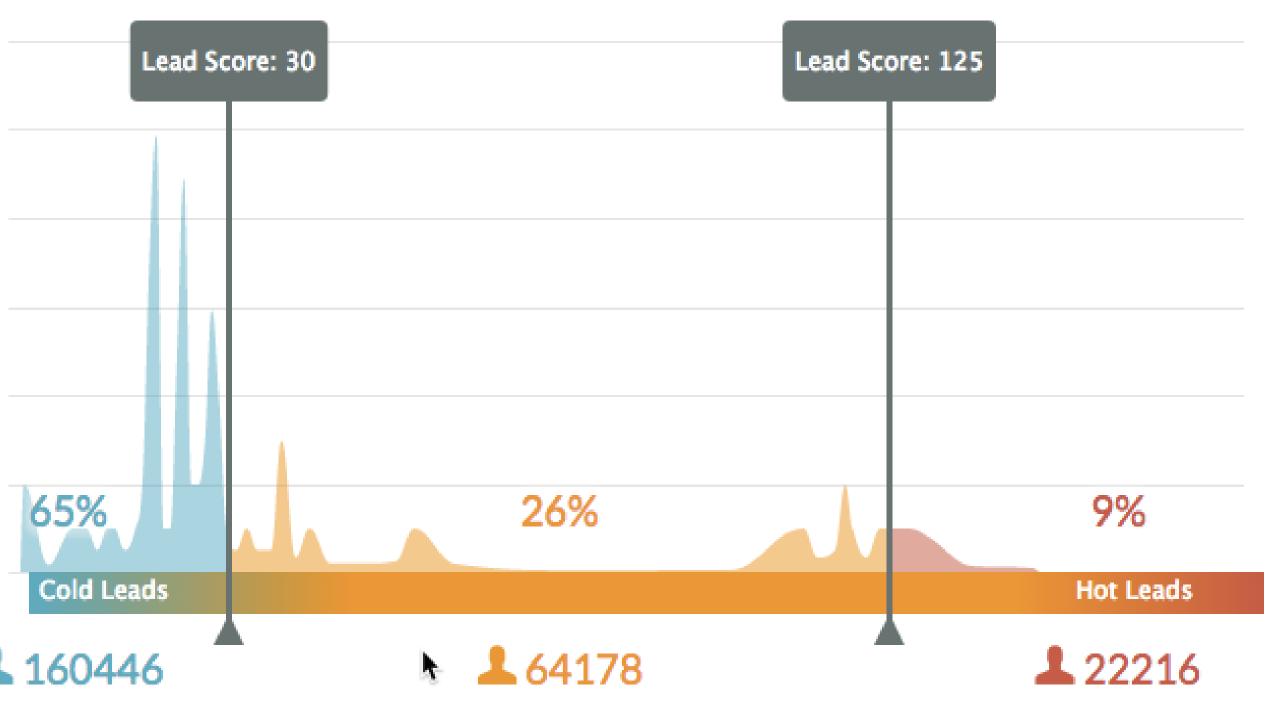








## LEAD SCORING

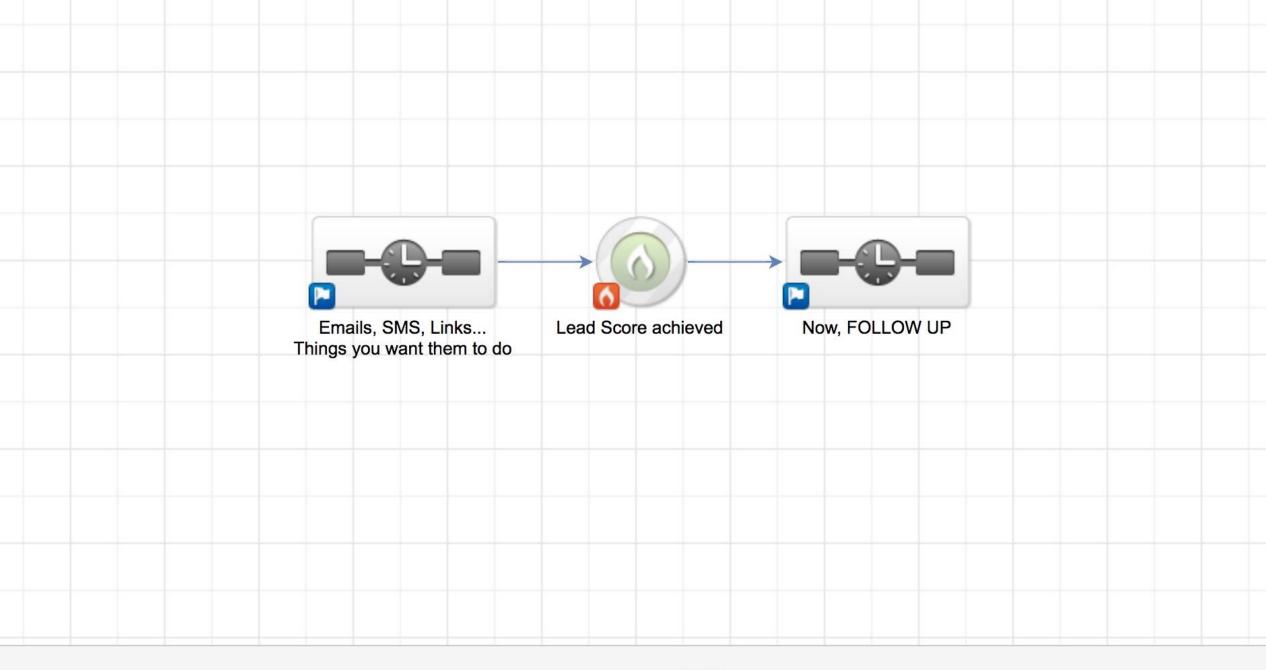


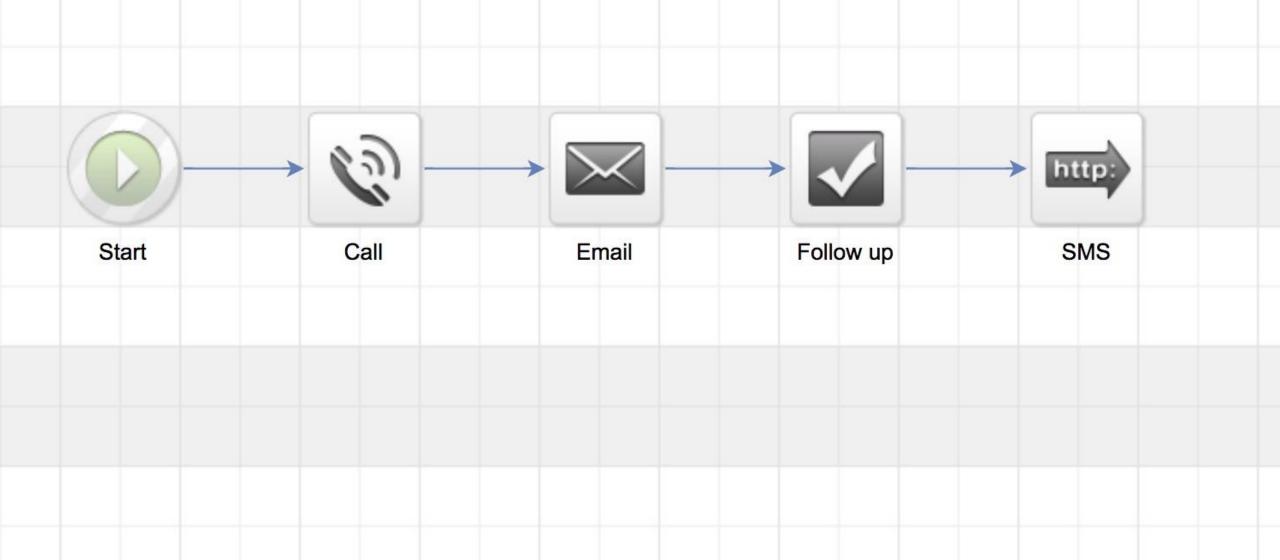


#### Rules

Criteria				Points	Expiration
If the Contact's	Activity	contains	Email Open 🗙	10	8 🗘 Weeks
If the Contact's	Activity	contains	Link Click ×	10 🗘	8 🗘 Weeks
If the Contact's	Activity	contains	Web Form Submission ×	20 🛟	8 🗘 Weeks
If the Contact's	Tags	contains	Scheduled a Tasting X	25 🛟	8 🗘 Weeks
If the Contact's	Tags	contains	Interested in Wine Club ×	20 🛟	4 🗘 Weeks
If the Contact's	Tags	contains	Club on hold: know the × reason club on hold ×	-20 🗘	🗘 Never
If the Contact's	Tags	contains	Unsubscribed ×	-50 🗘	🗘 Never

Configure Score	e ×
Choose the score level	that will complete this goal:
Score increases	to
3	Cancel

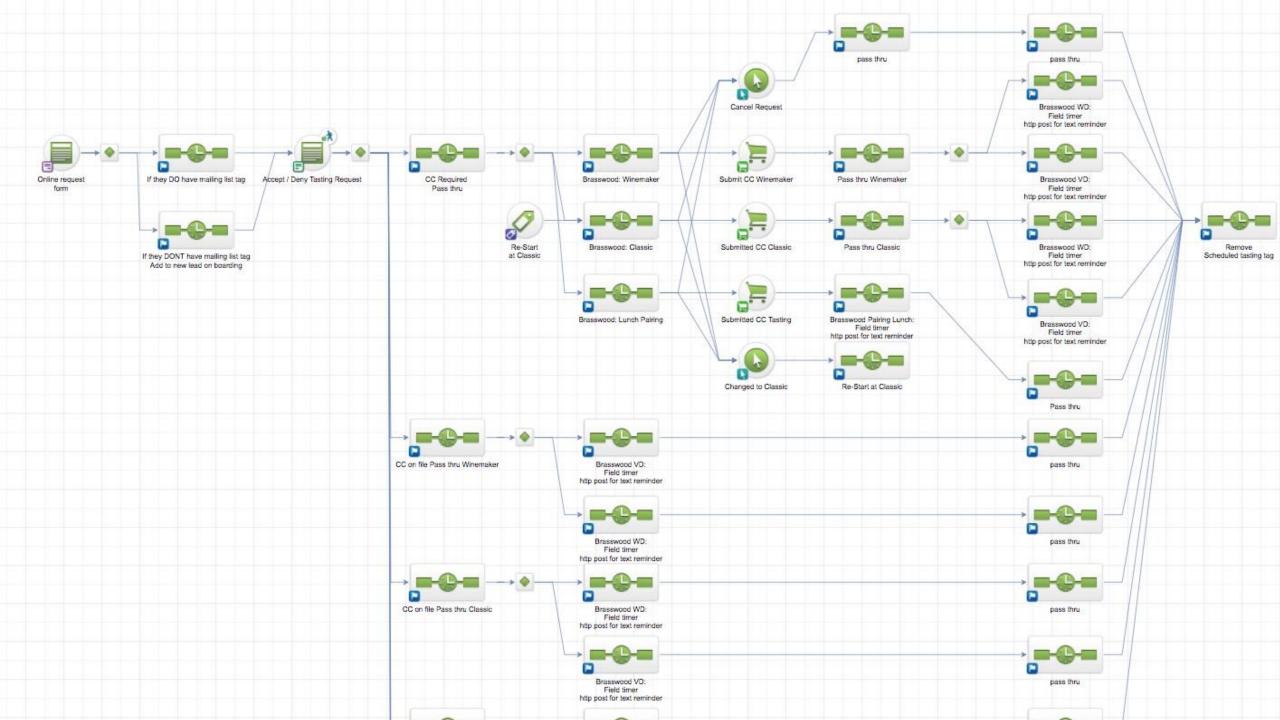




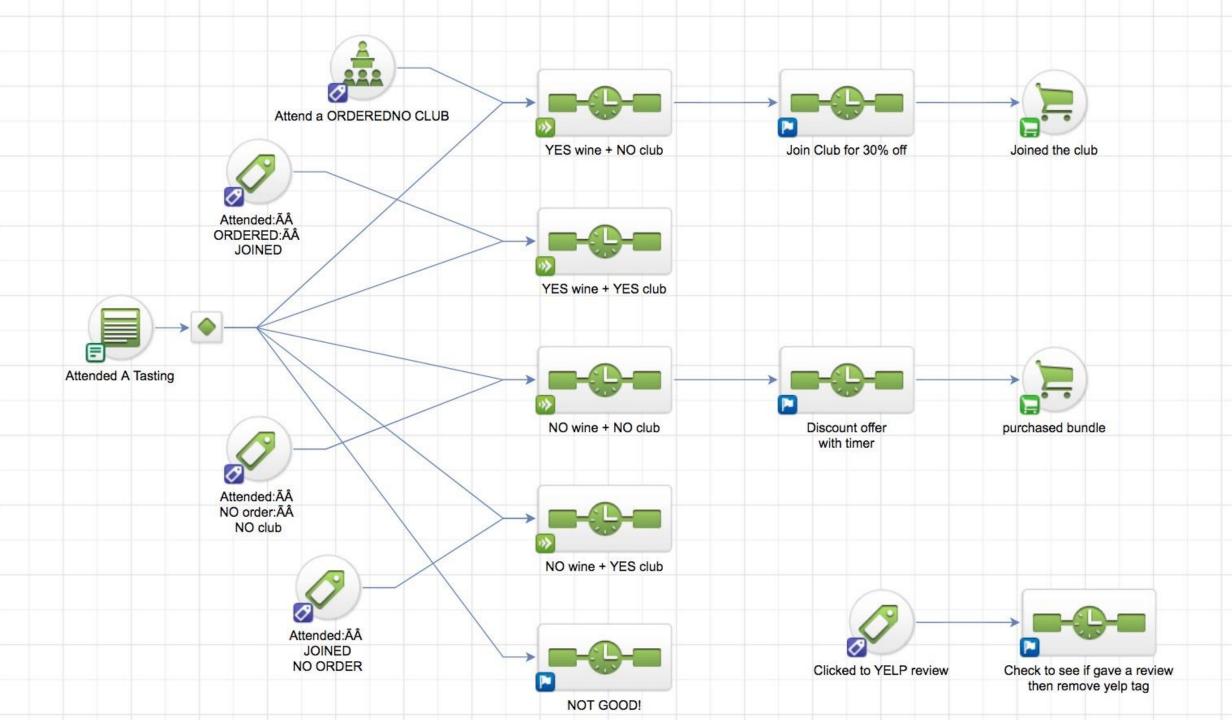
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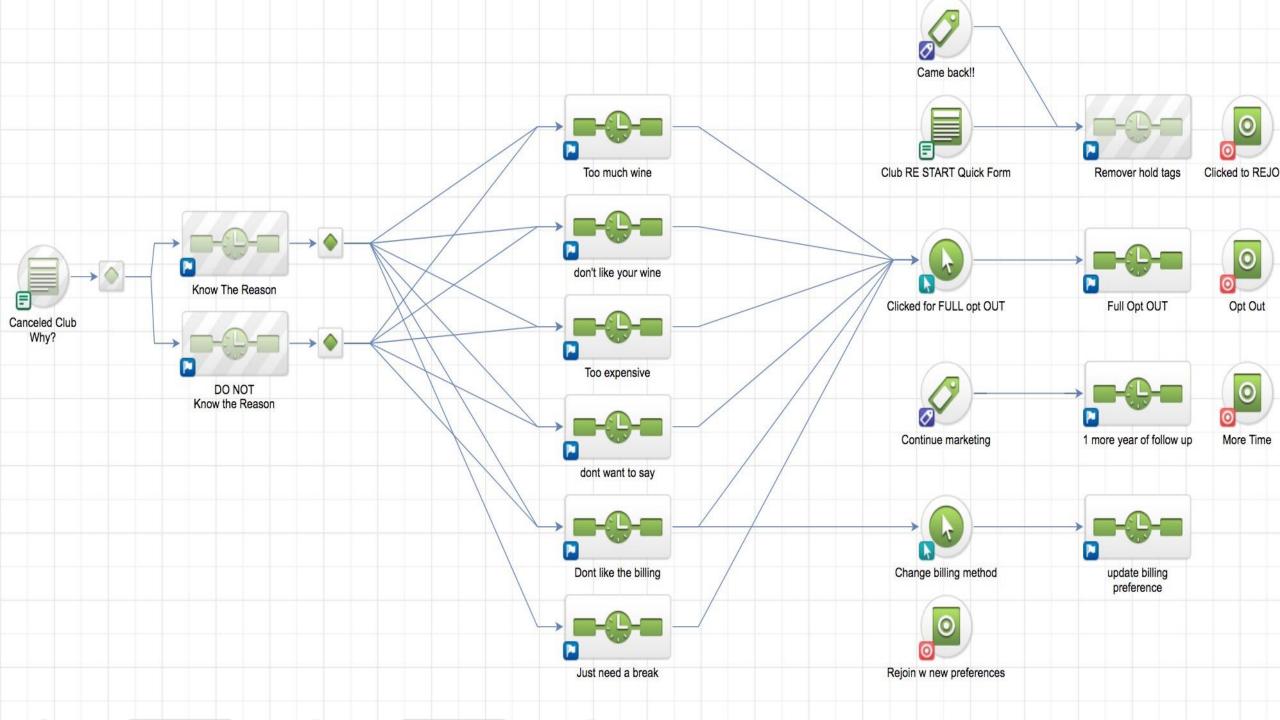
## TASTING ROOM TRAFFIC



## POST TASTING FOLLOW UP



# RE ENGAGING CANCELLED CLUB MEMBERS



# RETRIEVING UPDATED CREDIT CARD NUMBERS

## WINE RELEASES

## Events

## Invitation, Directions, Follow UP, Etc

### SO IN SUMMARY... WHAT'S YOUR TIME WORTH?







### WANT TO SEE SOME AUTOMATION IN ACTION?

### Text "Auto" to (707)809-5347 AND LETS HAVE A QUICK SMS CONVERSATION



### MY CONTACT INFO

JASON MOORE 530.219.6199 CELL JASON@MODUSWINES.COM

IF YOURE INTERESTED IN GETTING SET UP WITH AUTOMATION, I CAN GET YOU KICK STARTED