# Templates for winery managers from 2017 Symposium panels:

## How to assess the health of your wine business?

Creating a sustainable wine business.



#### Early Warning Signs – Trouble in Camelot

- Complexity and confusion
  - √ Decision making is so much more complicated
  - √ Firefighting consumes everyone's attention
- Financial misses
  - ✓ Unable to get cash flow under control. Financial surprises are routine
  - Quarterly projections are frequently missed
  - ✓ My cost of goods are escalating
  - √ I don't know what products are generating profits
- Slow like mud
  - ✓ As we grow, members of my team appears weaker
  - ✓ My growth rate has slowed

It may be time for a check up!



Peer Bench - Exan	
Source: S Advisors' Practices	

Peer Benchmar - Example	k
Source: Scion Advisors' Best Practices	7-F

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PRO	OFITABILITY
	Net Revenue
	Cost of sales
	Gross Profit - Wine
	Operating Expenses-
	G&A
	Selling & Marketing
	Operating Income
	EBIDTA
% C	OF WINE SALES:
	Gross Profit - Wine
	COGS
	Operating expenses
	G&A
	Selling & Marketing
	Operating Income
	EBITDA
CAS	SES SOLD
	Wholesale/FOB \$
	Cases
	% of \$ sales
	Retail \$
	Cases
	% of \$ sales
	Cases Sold \$
	Cases
ŚŚ	PER CASE
***	Revenue
	Cost of goods
	Gross profit
	Production
	Grapes and Wine
	Winemaking
	Bottling and Supplies
Ch	annel pricing
Cile	FOB/Case
	Direct/Case

2017 (plan/goal)

### Rules of Thumb: How does my winery measure up?

•	Gross margin targets
	+

<ul> <li>\$50-100 segment</li> </ul>	70%
<ul><li>\$25-50 segment</li></ul>	60-65%
<ul><li>\$15-25 segment</li></ul>	50-55%
- <\$15 segment	50%

Marketing, Sales and G&A expense targets 30-35%

#### Operating profit (EBIT) targets

_	\$50-100 segment	40%
_	\$25-50 segment	35%
_	\$15-25 segment	25%
_	<\$15 segment	15-25%

Source: Large winery industry research 2008



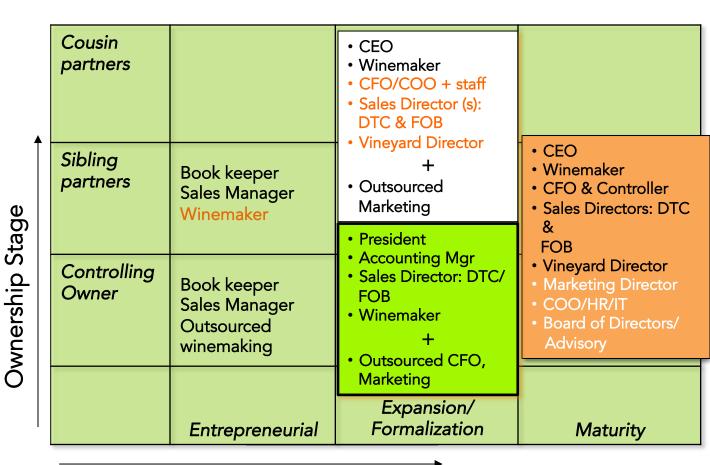
#### Performance Management Flash Report - Example

FLA	Winery X FLASH REPORT For the year ending December 31, 2017  D Steinthal For all of the TARGET cells you will need enter your "budgeted" amount for each your												
	Key Performance Indicators	J	ANUARY			EBRUARY			MARCH			APRIL	
	,	Act	Target	% of	Act	Target	% of	Act	Target	% of	Act	Target	% of
	ance												
	ical Success Factor - Cash Flows Collection Days	45	45	100%		45	0%	-	45	0%		45	0%
ΑV		- "	-10	0%		10	0%		10	0%		10	0%
ΑV	Vineyard Development	-		0%	-		0%	-		0%			0%
ΑV				0%			0%			0%			0%
AV	Winery Equipment Purchases			0%	-		0%	-		0%	<u> </u>		0%
	itical Success Factor - Increasing Brand Awareness												
JV	Letters to Distributors	-		na	-		na	-		na	-		na
JV	Letters to Trade	-		na	-		na	-		na	-		na
JV	Letters to Consumer	-		na			na	-		na	-		na
VM	Emails to Distributors	-		na	-		na	-		na	-		na
JV	Emails to Trade	-		na	ļ		na	-		na	-		na
J۷	Emails to Consumer	-		na	-		na	-		na	-		na
VM	Telephone Contacts to Distributors	-		na			na			na	-		na
J۷	Telephone Contacts to Trade	-		na	-		na	-		na	-		na
cs	Events at Winery for Trade	-		na	_		na	-		na	-		na
_	Events at Winery for Reps	-		na		1	na			na	-		na
	ical Success Factor - Consistent Message												
	# of Trainings for all employees / closing, etc.	-		na			na	_		na	- 1		na
	ical Success Factor - Leverage of Reps												
	% of Depletions Reports in Top 10 Markets	0%		na	0%		na	0%		na	0%		na
JV	% of Depletions Reports Analyzed	0%		na	0%		na	0%		na	0%		na
	% of Placement Reports in Top 10 Markets	0%		na	0%		na	0%		na	0%		na
JV	% of Reports Analyzed for California Market - grtly	0%		na	0%		na	0%		na	0%		na
	% On/Off Premise Sales Reports by Rep Analyzed - grtly	0%		na	0%		na	0%		na	0%		na
	stomers	070		ш	070		110	0 70		-114	070		110
	itical Success Factor - Increase Sales Revenue												
	% of Cases Allocated to Retail	0%		na	0%		na	0%		na	0%		na
	% of Sales at Retail Mailing List - Direct Sales	0%		na na	0% -		na na	0% -		na na	0% -		na na
	Mailing List - Indirect Sales	-		na	-		na	-		na	-		na
	Wine Club - Direct Sales	-		na	-		na	-		na	-		na
	Wine Club - Indirect Sales	-		na	-		na	-		na	-		na
	Average Customer Sale - Retail	-		na	-		na	-		na	-		na
	Tastings to Sales Conversion % - Retail tical Success Factor - Hospitality	-		na	-		na	-		na	<u> </u>		na
	# of Consumers Tasting at the Winery	-		na	-		na	-		na	- 1		na
VM	# of New Members Added to Mailing List	-		na			na	-		na	-		na
	Avg Sales from Members Signed-up in Current Year			na	-		na	-		na			na
	# of Members on Mailing List Avg Sales per Member on Mailing List			na na	-		na na	<u> </u>		na na			na na
	# of New Members Added to Wine Club	-		na na	-		na na			na na	-		na na
VM	# of Members from Wine Club	-		na	-		na	-		na	-		na
	Avg Sales from New Wine Club Members in Current Year	-		na	-		na	-		na	-		na
	# of Consumers Attending Event	-		na	-		na	-		na	-		na
	Avg Sales per Consumer Attending Event eyards	-		na	-		na	-		na	-		na
	nsistent Grape Quality												
	Training of Crew - Pruning	-		na	-		na	-		na	-		na
	Training of Crew - Canopy mgmt	-		na	-		na	-		na	-		na
	Training of Crew - Training the vine	-		na	-		na	-		na	-		na
	Quality Rating - Pruning   Quality Rating - Canopy mgmt	-		na na	-		na na	-		na na	-		na na
	Quality Rating - Training the vine	-		na			na			na	-		na
La	bor Efficency												
ΑV	# of Vines Pruned per Hour (by location)	-		na	-		na			na			na
	# of Vines Tied and Trained per hour (by location)			na			na	-		na			na
Cel	Tool and Equipment Organization	-		na	-		na			na	-		na
	ne Quality												
ΑV	% of Barrels Cleaned Correctly	0%		na	0%		na	0%		na	0%		na
ΑV	Cleaniness of Cellar	-		na	-		na	-		na	-		na

Source: Scion Advisors' Best Practices



#### Staffing shifts at different stages



**Business Stage** 

Source: Scion Advisors' Best Practices



#### Product Portfolio Rationalization - Example

	Total Volume	DTC channel	FOB channel	retail \$\$/case						erage /case	GP %sales
Pinot Noir	1000	900	100	\$	35	\$ 279	66%				
Pinot Noir	1000	600	400	\$	28	\$ 159	47%				
Chardonnay	1000	500	500	\$	28	\$ 142	42%				
Pinot Gris	1000	-	1,000	\$	18	\$ 33	15%				
Viognier	1000	-	1,000	) \$ 18		\$ 33	15%				
	5000	2,000	3,000								

						5/%			Gross Profits% sales
	Volume	DTC channel	FOB channel	reta	retail \$\$		erage /case	GP %sales	Rationaization
Pinot Noir	1000	900	100	\$	35	\$	279	66%	
Pinot Noir	1000	600	400	\$	31	\$	188	50%	increase pricing
Chardonnay	1000	700	300	\$	28	\$	176	52%	shift channel
Pinot Gris	1000	1,000	-	\$	18	\$	141	65%	shift channel
Viognier	1000	1,000	-	\$	18	\$	141	65%	shift channel
	5000	4,200	800						

65% Gross Profits% sales
PLUS \$250,000 in revenues

Source: Scion Advisors' Best Practices



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